



WWAZ
TVRZ
TTAW
CCAD
HAEW
JJAS
RRAP

PRODUCT EXPORT	
EU	90%
US	87%
JP	71%
CH	37%
SE	76%
TH	53%
SG	42%
PH	22%
NO	85%
IN	78%
EN	34%
DK	65%

EN

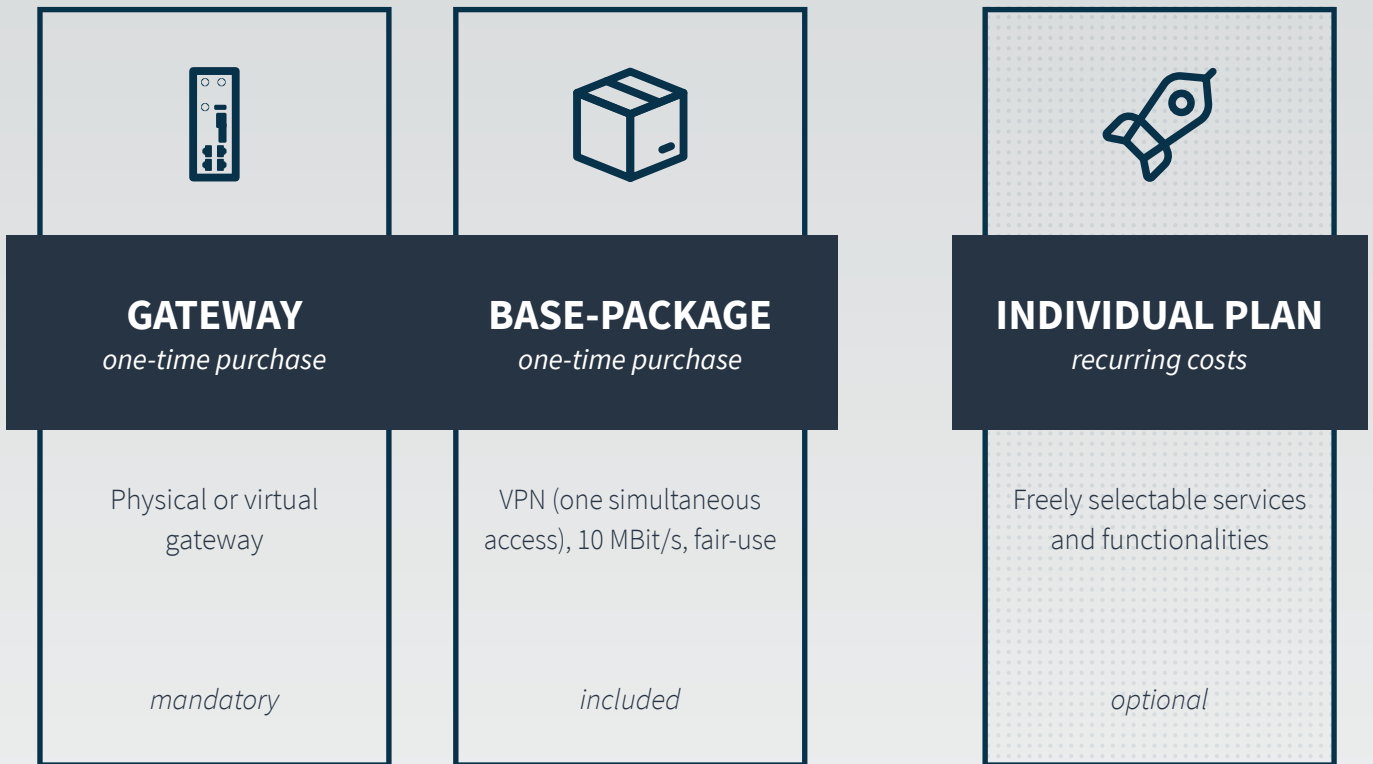


Order catalog Model FLEX



How does it work?

MODEL FLEX



① GATEWAY AND BASE-PACKAGE

Choose the HOOC gateway that best suits your needs. Upon purchasing the gateway, the BASE package is included at no extra cost. More details on page 4.

② INDIVIDUAL PLAN

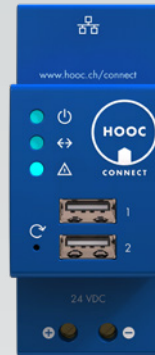
In addition to the BASE package, you can select various paid services and functionalities. The total of these services and functionalities forms your individual plan. More details on page 6.

③ BOOKING

As mentioned above, you make a one-time payment for your HOOC gateway (including the BASE package). However, the services and functionalities in your individual plan are to be paid monthly on a recurring basis (using HOOC Credits). More details on page 7.

1. Choose your device.

THE HOOC-GATEWAYS



CONNECT L

CONNECT H

CONNECT XT

Product info	The Connect L always comes into play when remote maintenance of network infrastructure and security technology is required.	The Connect H, known as our classic top-hat rail model, facilitates remote access to all HVAC applications in building technology.	The Connect XT is recommended for simple applications with an existing Internet connection, such as those found in offices and smart homes.
Ordering number	522298	522292	522194
Size	56 x 56 x 17.3 mm	90 x 35.8 x 67.6 mm	110 x 44.5 x 127 mm
VPN Clients	Windows, macOS, iOS, Android	Windows, macOS, iOS, Android	Windows, macOS, iOS, Android

LAN Interface	1	1	3
WAN/LAN Interface	-	-	1
WLAN	-	Access Point	-
LTE/Mobile	-	-	-
LoRa Packet Forwarder	-	-	-
RS485 (Modbus / RTU)	-	-	1
I/O's	-	-	4
USB	-	1	1

incl.
BASE-Package

VPN, 10 MBit/s,
fair-use



CONNECT XH	CONNECT XF	CONNECT XM	CONNECT X
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The Connect XH serves as our complete solution for building and industrial automation, especially suitable for implementing separate networks.	The Connect XF is designed to enable energy-efficient transmission of sensor data as well as uncomplicated retrofitting of older systems.	The Connect XM finds its application especially in temporary commissioning, providing mobile access to PLC systems and industrial sites.	The Connect X, our all-rounder, combines all the interfaces, services and functionalities of the latest generation in one single device.
522192	522193	522196	522199
110 x 44.5 x 127 mm	110 x 44.5 x 127 mm	110 x 44.5 x 127 mm	110 x 44.5 x 127 mm
Windows, macOS, iOS, Android	Windows, macOS, iOS, Android	Windows, macOS, iOS, Android	Windows, macOS, iOS, Android

3	3	3	3
1	1	1	1
Access Point or Client	Access Point or Client	Access Point or Client	Access Point or Client
-	-	1	1
-	1	-	1
1	1	1	1
4	4	4	4
1	1	1	1

2. Select your services and functionalities

INDIVIDUAL PLAN

SOLUTIONS SERVICES FUNCTIONALITIES		
ACCESS	Remote Access	Simultaneous VPN connections
		Virtual DHCP server
		Security features
	Secure Proxy	Use of the service
		Number of links to end devices
		Number of permalinks to end devices
		Company branding for login page
ALERT	Alarm Server	Use of the service
		Number of alarm rules
		Alert storage in the event log
	Notification Center	Use of the service
		Number of recipients type 1 (push, SMS, voice and e-mail)
		Number of recipients type 2 (SMS, voice and e-mail)
		Number of recipients type 3 (e-mail)
Number of calendars		
COLLAB	Info Board	Use of the service
		Number of elements
CONTROL	Secure Remote Control	Use of the service
		Number of data points
		KNX monitoring (bus load and group monitor)
		LoRa monitoring (packet monitor)
		Use of persistent data storage – Modbus server
		Number of data point mappings
		Use of the SoftPLC
CrossLink	Layer 2	Use of the service (with two sites)
		Number of additional sites
	Layer 3	Use of the service (with two sites)
		Number of additional sites
DataCollect	Reporting	Use of the service
		Number of reports
		Saved exports per report

3. Top up your credits and unlock your individual plan

BOOKING SYSTEM



TOP UP YOUR HOOC ACCOUNT

1. Log in to the HOOC ManagementPortal and go to «Your account ▷ Shop ▷ Settings» in order to enter your address and your company's VAT number.
2. Navigate to the «Site account ▷ Shop ▷ HOOC Credits» to designate yourself as the payment owner and to link your (personal) account to the site account.



COMPOSE YOUR INDIVIDUAL PLAN

1. Go to the «Site account ▷ Scope of services ▷ Individual plan» and select, for each site, your individual services and functionalities (see overview on page 6).
2. If you wish to make any changes, adjust your individual plan by clicking the «Apply new plan» button. This results in:
 - a. The new plan is accepted: The changes take effect immediately.
 - b. The new plan is being reviewed: The definitive decision will be sent by e-mail. If the decision is positive, the changes will be applied immediately. Otherwise, the current plan remains in effect until further notice.



ENSURE OPERATION

1. To ensure that you always have enough HOOC credits in your (personal) account and guarantee the smooth operation of your system and sites, consider one of the following options:

Activate the «Automatic Recharge»: Go to «Your account ▷ HOOC credits» and click on the symbol behind «Automatic Recharge». Enter a recharge amount and a threshold (Auto-top-up function).

Activate the «Automatic Notification»: Go to «Your account ▷ HOOC credits» and click on the icon behind «Notifications». Decide on a notification interval or an amount for automatic alerts. You can then manually top up your account balance.

2. If you choose neither of the options mentioned above, please ensure on your own that you maintain a sufficient balance of HOOC credits in your account at all times. Otherwise, you risk the operation of your sites being temporarily interrupted or even stopped completely.
3. To view the annual debited credits for each site, go to «Your account ▷ HOOC Credits ▷ Bookings» and click on the symbol for «Download HOOC credit report».

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SOCIAL MEDIA

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and product developments on

